



At Graham Winter's Smash Repairs, we are taking every precaution to protect our customers, employees, service providers and members of the public following the recent outbreak and escalation of Coronavirus (COVID-19). We all have a responsibility to take the necessary steps to protect ourselves and others from contracting COVID-19. This applies to all our employees and customers.

We are committed to doing everything we can to assist our customers through this process and ensure our practices are in the best interest of our customers, suppliers and staff.

We aim to have repairs to continue as normal as much as possible, while ensuring we adhere to all government advice and instructions.

As you have a vehicle coming in for repairs, could you please read the following requirements:

- **Have you recently returned from overseas?**
- **Have you been in direct contact with anyone with coronavirus?**
- **Are you experiencing flu-like symptoms?**

If the answer is '**yes**' to either question, please call us on 4662 1645 and we may ask you to return in 14 days.

We have a strict **COVID-19 Hygiene policy** in practice and to help us adhere to this policy we ask the following:

- **Please ensure your vehicle's air conditioning / heater controls are turned off**
- **Please remove any food, child restraints or personal items from your vehicle**
- **Please just bring in your car key and remove any other keyrings.**

As part of our policy, we will disinfect your vehicle on arrival and upon return to you. If you have any concerns or questions, please don't hesitate to call us on 8762 3777

Thank you and be COVID-19 aware.